BPM Case Study





INVOICE ACCEPTANCE,
PAYMENTS AND
REQUIREMENTS
AUTHORISATION
PROCESSES IN
EUROFOAM POLSKA



EUROPEAN BRANCHES OF THE EUROPEAN BRANCHES OF THE EUROFOAM GROUP. THE GROUP, WHICH IS A LEADER ON POLYMER MARKET AND ONE OF THE MOST MODERN COMPANIES IN EUROPE, DECIDED TO ADOPT EQUALLY

MODERN WORKFLOW SOLUTIONS AND SO, TO ENTRUST SUNCODE WITH AN IMPLEMENTATION OF THE SYSTEM FOR INVOICE ACCEPTANCE PROCESS, PAYMENT AND REQUISITION AUTHORISATION PROCESSES.



APPLIED BUSINESS AND TECHNICAL **SOLUTIONS**

Eurofoam Polska has been on the Polish market since the 1960s. The company produces high-quality polyurethane foams and specializes in its production, and professional processing. All in all, the company has 36 agencies in 12 countries, 6 of them in Poland. Suncode's implementation embraced 4 factories located in Poland.

SCOPE OF IMPLEMENTATION

The implementation of the electronic flow of invoices and payment authorization was preceded by a detailed analysis which resulted in the creation of a professional scanning station. Therefore, document scanning in the whole company has been centralized - the scanning center is currently in a bureau in Zgierz. It was the first step to enhance the quality of business processes. Secondly, Suncode's professionals have helped to reflect business processes in the Plus Workflow system, so they are adjusted to the client's needs. After the implementation of the Plus Workflow system, Suncode provided Eurofoam with complex maintenance service ongoing software development (additional and processes and functionalities). New features fulfill current technical requirements, which is consistent with Eurofoam's solicitude about the most modern solutions.

The implementation of the system proceeded according to the set schedule. The system works as it was established, and the system itself is very intuitive. We are pleased with the cooperation between our companies. We think that Suncode is a credible and reliable partner in terms of delivery and implementation of business process management systems.

Jolanta Milewska, Project Manager.

BENEFITS OF IMPLEMENTATION

In this case, the Plus Workflow has been integrated with ERP 21 JBA system. Due to the intuitive interface, the Plus Workflow downloads data from ERP, which optimizes the business processes excessively. Additionally, Suncode has provided Eurofoam with Plus DMS module which enables the building of electronic document archives.

Thanks to the implementation of the electronic invoice acceptance process, and payment authorization and requisition process Eurofoam Poland:

- reduced operational costs by lowering the labour intensity connected with document flow in a company,
- increased the efficiency of tasks,
- eliminated meaningless tasks.

The process of payment authorization ensures security and control over the company's funds, similarly to the requisition process, due to which employees on administrative positions acquired supervision over the expenses on bureau maintenance. They have the possibility to control and plan the expenses more consciously. All in all, internal tasks in Eurofoam are now even more efficient, productive, and optimized.

Right now, Eurofoam company develops the Plus Workflow in other branches in Europe.



