



SUNCODE  
business process management

## BUSINESS PROCESS SUPPORT WITH PLUS WORKFLOW IN BAKOMA



BAKOMA COMPANY WAS ESTABLISHED IN 1989, AND IT IS THE BIGGEST POLISH PRODUCER OF DAIRY PRODUCTS. THE COMPANY'S OFFICE IS IN WARSAW, WHEREAS THE PRODUCTION OF YOGURT, CHEESE, AND DAIRY DESSERTS TAKES PLACE IN A MODERN FACTORY IN ELŻBIETÓW, NEAR SOCHACZEW.

A SPECIFIC SET OF BACTERIAL CULTURE, JUICY FRUIT, AND THE HIGHEST QUALITY OF MILK CONTRIBUTE TO THE IMMENSE RECOGNITION OF BAKOMA PRODUCTS AMONG CONSUMERS. IT IS CONFIRMED BY NUMEROUS MEDALS AND DISTINCTIONS, GRANTED TO THE COMPANY'S PRODUCTS IN COMPETITIONS, FAIRS AND EXHIBITIONS.

# APPLIED BUSINESS AND TECHNICAL SOLUTIONS



The project involving the implementation of the Plus Workflow system, supplied by Suncode, was aimed at optimizing business processes in the Bakoma company. One of the processes included in the implementation was the bonus process. Its primary purpose is to assist in awarding bonuses for the Bakoma company's employees. The solution has been integrated with the HR module of the TETA 2000 system.

Bonuses are calculated separately for each of the bonus groups in specific bonus periods created, modified, and closed by the HR administrator. Thanks to the module of exporting bonuses, it is possible to export them to the TETA 2000 system; the export occurs for every bonus group separately. With the help of the administration panel embedded in the Plus Workflow system, roles of individual bonus groups are assigned to implementers, whereas bonus components to a specific role in a particular bonus group. The panel enables ascribing to each bonus component 3 attributes: visibility, editability, exportability. The module of filling bonus components is an application created on the basis of GWT technology (Google Web Toolkit) and is launched in a web browser by the button 'Edit components'. At the moment of launching the application, it identifies the person who triggers the view. The identification is based on the login of a logged user and entries in the Plus Workflow system. After the identification, the demanded preview is displayed. The preview contains a list of components assigned to a given role and a list of people allocated to the selected bonus group. Each person on the list has editable/readable only those components which are assigned to the person in TETA 2000 base. When the acceptance action is triggered, all changes performed in the application are saved in the Plus Workflow system. Additionally, a special process variable that confirms the export is set.

*Bakoma's employees participated in training in the scope of business process modeling. The training was conducted in a pleasant and professional ambiance, and the Bakoma's employees willingly embraced new tasks allowing for the system development. Thanks to the acquired skills, they may independently modify the bonus process and create new ones. –*

Tomasz Szczepański, Project Manager.

The Plus Workflow system functions within a couple of branches and enhances the work of over 1000 users. Apart from the basic functionality, which is invoice flow, the Plus Workflow supports Bakoma in offer acceptance, ISO assortment management, and creating a new client in the JDE system. All documents accompanying the above processes are archived in the electronic archive.

*The bonus process is used by direct supervisors of employees of each department for settling their monthly bonus. It has resulted in time saving and detailed bonus awarding. Building detailed formulas, taking into account all components, is a clear basis necessary to meet the conditions enabling bonus receiving.*

Andrzej Świętochowski, IT Department

